

On-Line Ordering Guide

Thank you for choosing to purchase through PatriotStoreDirect. To help us better assist you please read the ordering guidelines below.

Placing a Tire Order?

- Include Manufacturer and Product code (Goodyear) or Article # (Firestone) and Tire Size (i.e. 235/55/17)
- You will receive an e-mail with available dealerships in your area for installation (Note: you must choose a dealer from the list provided)
- Guidelines for ordering tires:
 - The tires you choose MUST be on the approved Good Year or Firestone lists. If you do not have a recent flyer, send a request to VCSEmailOrders@va.gov.
 - The price quote does NOT include installation. Tire installation is paid for at the dealer at the time of service.

Placing a Flower Order?

- In the Description field include:
 - First/Last Name of Recipient / Decedent
 - Desired Delivery Date
 - Address of recipient (be sure to include Zip Code)
 - Phone number of recipient
- In “Additional Information” field type the delivery gift message (limit 200 characters)

All Other Orders:

- Description field: Give as much detail as you can to include color and size for apparel and shoe orders.

*Orders will be processed in the order they are received.
You should expect a confirmation or contact for additional information within 48 hours.*

*Need additional information?
Send us an e-mail at VCSEmailOrders@va.gov or call us at 1-800-664-8258.*



More Stuff. Delivered.

DO NOT SEND CREDIT CARD INFORMATION WITH THIS FORM

Customer Information:

Veteran

VA Employee

VA Employee Veteran (Both)

Name

Date

Canteen# or
VA Hospital

Street Address

City

State

Zip

Phone Number (Home\Cell)

Work Number

E-mail Address

Product Information:

Brand/Manufacturer

Model/Product#

Quantity

Description: Provide clear description of item(s).

Tires: Include size (ex. 235/55/17) and Article#/Product Code.

Flowers: Include Delivery Date and Recipient address.

**Additional Information
(Message for Floral Card etc.)**

Payment Information:

Pay with Credit Card
(Customer Service will contact you for payment.)

VA Employees Only

Pay with EPD

Last 4 EPD# (Optional)

Last 4 SSN# (Required)